

Telling our Global Water Futures Story:

Strategic Communications Plan Phase 2

Kathryn Warden, Chair, GWF Communications Team, U of S

Key Messages

- The world's largest university-led freshwater research project, providing global leadership in cold region water science
- Transforms the way communities, governments and industries in Canada and other cold regions of the world prepare for and manage increasing water-related threats
- Uniquely positioned to conduct the research into waterrelated threats that is critical for creation of Canada's first national water forecasting and prediction system
- **Developing innovative tools and technology** that will lead to new commercial products for water science and management













Who We Are

Our core team:

- Kathryn Warden, University of Saskatchewan (Liaison with OC)
- Mark Ferguson, University of Saskatchewan GWF Secretariat
- Stacey Dumanski, University of Saskatchewan GWF Secetariat
- Lori Dillon, McMaster University
- Allie Dusome, University of Waterloo
- Katharine Tuerke, University of Waterloo
- Shawna Reibling, Wilfrid Laurier University
- Kimberly Elworthy, Wilfrid Laurier University

Key KMb resource personnel:

- Stephanie Merrill, University of Saskatchewan
- Kara Hearne, University of Waterloo
- Andrew Spring, Wilfrid Laurier University













Phase 1 (2017-now): Promoting the GWF Launch/Inception – "the dream is here"















Phase 2 (2018): Supporting HQP Recruitment, Partnership Building, and First Reporting of Results

- Communications goals:
 - Position Canada as a global leader in water science for the world's cold regions
 - Build national and international profile for GWF and key partner universities as "go-to" place
 - Build brand recognition for GWF and enhance and protect the GWF profile and reputation
 - Support efforts to recruit more than 750 HQP by 2023
 - Share economic, environmental and societal impacts
 - Support research collaborations
 - Maximize communications impact through co-ordinated approach













Key Audiences

- GWF research community (core teams, PDFs, grad students, undergrads) – 380 faculty from 18 Canadian universities
- Prospective PDFs and graduate students
- National and international research partners
- Current and potential funders
- Relevant government agencies and policy-makers
- Relevant industry and community stakeholders/end-users
- General public













Strategies

- Leverage communications capacity of key partners, funders and end-users
 - Maximize leverage of key partners through comms toolkit on branding and best practices
 - Engage communications partners from relevant stakeholder groups—shared 2-minute video, brochure, re-purpose content
- Build a national conversation through web and other social media
 - Invite all 33 projects to start Twitter accounts
 - Twitter, LinkedIn, YouTube, Flickr, webpages, Facebook















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Strategies

- Engage with news/issues related to GWF research
 - Floods, droughts and wildfires
 - The Conversation (theconversation.com/ca), and op-eds
- Use earned and paid media
 - Build relationships with editors and writers of waterrelated publications/journals (ie. EOS, Science, University Affairs)
 - Sponsored editorial content and advertisements in Research InfoSource supplement, Hill Times, University Affairs, etc.













Strategies

- Celebrate key findings and milestones
 - Major publications, mid-term review in mid-2019
- Communicate successes at key events
 - GEWEX Meetings, Hydrology 2058, Report of U.S.
 Academies of Science, GWF Open Science Meeting
- Exploit conference and other third-party opportunities
 - AAAS Meeting, World Water Day, Earth Day, National Indigenous Peoples Day, 2018 AGU, Pitch NSERC Bacon N' Eggheads











Evaluation

- Tracking social media and website hits
- Tracking video viewing numbers
- Monitoring media and social media coverage
- Surveying newsletter recipients
- Anecdotal who has heard of GWF?













We need your help!

- Each project to set up social media Twitter, Facebook, etc.
- Newsletter items
- Send story ideas and progress reports to your communicators including patents, apps and commercialization
- Share information on your activities and impacts
- Give advance notice for major papers being published
- Take photos and videos in the field and share them
- Share student success stories
- User-group testimonials how has this helped them?
- Participate in media interviews and in The Conversation











